

# Wilbarger County Appraisal District

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## Customer Satisfaction Survey

As a means of maintaining and improving our quality customer relations, it would be greatly appreciated if you take a few moments and answer the following questions as honestly as possible. If you were favorably impressed by the services our staff provided, we would appreciate knowing this. If you were not favorably impressed with certain aspects of our service, we need to know this too. Your suggestions for improvement will allow us to improve our program. Your attention in this matter is greatly appreciated.

*Place ✓ if you were pleased with your experience*

- You were treated in a respectful & courteous manner by all staff members
- You were satisfied with the service provided to you
- The staff members were knowledgeable of the resources in question
- Your questions were answered & problems were resolved to your satisfaction
- Overall, you were pleased with your service at WCAD

If you were **not** pleased with your service at WCAD indicate below and I will be more than happy to speak with you on this matter. Chief Appraiser, [Sandy Burkett](#)

- Overall, you were **not** pleased with your service at WCAD

Thank you for your time and honesty in completing this survey. All feedback will allow us to continually improve our services in the future. We hope your recent visit was as pleasant as possible and resulted in an improved status of your taxation process.

You may mail, email, fax or drop your survey sheet by the office.

NAME: \_\_\_\_\_ DATE: \_\_\_\_\_

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